



U.S. Department of Justice ★ Drug Enforcement Administration

Diversion Control Division

Enhancements to DEA's Controlled Substance Ordering System (CSOS)

Enhancements to the Controlled Substance Ordering System (CSOS) Launched

Dear DEA Registrants,

Today, DEA launched an enhanced Controlled Substance Ordering System (CSOS) to ensure secure electronic ordering of Schedule I through V controlled substances.

DEA recognizes that not all registrants utilize CSOS to order controlled substances electronically, and the enhancement of CSOS will not impact registrants' ability to order controlled substances utilizing a paper DEA 222 Order Form. However, if you currently use CSOS or are considering using it in the near future, it is recommended that you learn about the upcoming changes and join us for one of the scheduled training sessions. For entities utilizing CSOS, DEA requires that each individual authorized purchaser enroll with DEA to acquire a CSOS digital certificate. Use of CSOS improves the timeliness of placing orders and reduces the number of ordering errors for an estimated 190,000 subscribers who use the system.

The enhanced CSOS program allows for the online submission of enrollment applications as well as certificate management (renewals and revocations) through a secure network application portal. As part of this enhanced process, identity verification will occur through the www.login.gov portal. Subsequently, DEA will stop accepting paper applications for CSOS enrollment after January 10, 2025.

Registrants may now elect to utilize CSOS to create an account on the CSOS portal at <https://www.deaecom.gov/>. Current CSOS subscribers will only need to create an enhanced CSOS account in the portal for the following task requirements:

- Approvals - If you need to approve a new subscriber or certificate renewal.
- Revocations - If you are revoking a certificate.
- Renewals - If you are renewing a CSOS certificate. It is recommended to create a new account 45 days prior to the certificate expiration date.

DEA is committed to providing the registrant population who utilize CSOS the most updated resources to effectively order controlled substances and wants to make sure you are equipped with the necessary information and training to operate the new system.

DEA will provide virtual training sessions on enhancements to its CSOS application on the following dates:

January 16, 2025: 2pm to 4pm

January 22, 2025: 2pm to 4pm

January 23, 2025: 2pm to 4pm

Learn more about how you can register for one of these [upcoming training sessions](#).

DEA is committed to improving technology and infrastructure, and we look forward to working with you.